

Privacy Policy

Here is a list of the information we collect, and why it is necessary to collect it:

1 Basic identification and contact information, such as your name and contact details.

This information is used:

- 1.1 To provide you with the services which you request;
- 1.2 To maintain our accounts;
- 1.3 For billing;
- 1.4 To enable us to answer your enquiries;
- 1.5 For verifying your identity for security purposes;
- 1.6 For marketing our services and products;
- 1.7 To help make our web site as useful to you as possible;
- 1.8 Information that does not identify any individual may be used in a general way by third parties, to provide class information, for example relating to demographics or usage of a particular page or service or us.

2 Your domain name and email address

Are recognised by our servers and the pages that you visit are recorded. This information is used:

- 2.1 In a collective way not referable to any particular individual, for the purpose of quality control and improvement of our site;
- 2.2 To send you news about the services to which you have signed up;
- 2.3 To tell you about other of our services.

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3 Financial information, including credit card details

This information is used to obtain payment for goods and services you have ordered from us. This information is taken through a page certified as secure by [McAfee Secure](#). You will note that this page has a web address starting “https”, not “http”. The additional “s” denotes its secure status. Such information is automatically encrypted as soon as you confirm it and passes in encrypted form to our contracted merchant service provider, St George, who automatically arranges the transfer from your bank account to ours. We store the encrypted version on our servers in order to process your monthly service fee.

Note: your Internet browser may produce a warning message. This is automatic and does not reflect on the high level of security built into our system.

4 Information volunteered by you

For a particular purpose, for example a personal profile, survey, job application form, or contest. This information will be used exclusively for the purpose for which you have provided it. Information is disclosed to third parties only where the third party concerned qualifies in whatever way the web site page requires. We will make absolutely clear on the face of the page, any intention to publicise the name of a winner.

5 Affiliate information

This is information given to us in the course of your business and ours as you have applied to join our affiliate scheme. Such information is retained for business use only. We undertake to preserve the confidentiality of the information and of the terms of our relationship. This information is used:

- 5.1 To maintain our accounts and affiliate records;
- 5.2 For billing;
- 5.3 To enable us to answer your enquiries;
- 5.4 For verifying your identity for security purposes;
- 5.5 To send you news about the services to which you have signed up;
- 5.6 To tell you about other of our services.

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6 Business information

This is information given to us in the course of your business and ours such as in relation to your application to partner with us or advertise with us. Such information is retained for business use only. We undertake to preserve the confidentiality of the information and of the terms of our relationship. It is not used for any other purpose. We expect you and any partner to reciprocate this policy.

7 Disclosure to Government

And their agencies we are subject to the law like everyone else. We may be required to give information to legal authorities if they so request or if they have the proper authorisation such as a search warrant or court order.

8 Information request

At any time you may review or update the personally identifiable information that we hold about you, by contacting us at the address below. To better safeguard your information, we will also take reasonable steps to verify your identity before granting access or making corrections to your information.

This confidentiality policy has been compiled so as to comply with current Australian, UK, US and EU legislation, so far as we are aware. If you have any question regarding the confidentiality policy, please contact us at:

URL Networks

E: support@url.net.au

P: 1300 33 11 78

A: Po Box 2878, Rowville. VIC. 3178